



This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms

OFFER SUMMARY

COPPER BROADBAND AND OPTIONAL HOMELINE

SERVICE OVERVIEW

Service description Broadband rental and Home Phone line.
Free services: Local calling

Availability ADSL/VDSL Broadband is not available everywhere. Enter your address into our [address checker](#), to see if ADSL/VDSL is available at your address.

Copper Broadband and Homeline	Charge	Charge	Billing	Data Allowance
	ADSL/VDSL Broadband	ADSL/VDSL with Homeline		
	\$84	\$94	Monthly	150GB
	\$99	\$109	Monthly	Unlimited
	\$45.57	\$50.17	Fortnightly	Unlimited
	\$22.78	\$25.08	Weekly	Unlimited

Prices are current as at 6 July 2023 and are subject to change. To see current pricing please see our [broadband plans page](#).

Additional Data Charges If you go over your data cap, we will apply data blocks (they cost \$5 for 5GB), rather than slow you down. We'll send you an email before you reach your cap and once you hit your data cap. Data usage is also updated in My Slingshot in real time.

Modem	New modem option	Bring your existing modem option
	\$5 per month modem rental applies (\$14.95 postage and packaging fee applies).	This option is not currently available for Homeline customers
	All Slingshot modems are rented and must be returned should you cancel your service. If it is not returned, you will be charged \$100 to recover the cost of the device.	

Setup Charge A standard connection only installation is free. A connection and wiring option is available for \$199, which involves a technician installing a splitter jackpoint in your home.

Other charges Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at the time of installation.

BROADBAND PERFORMANCE

Access Type : VDSL or ADSL

See Measuring Broadband NZ for independent information on broadband speeds and performance across different providers, plans and technologies [click here](#).

Broadband performance can be affected by many factors and the broadband speeds you experience could be different. For more information about access types, [click here](#).

OTHER INFORMATION

Minimum contract period 12 months

Early termination fee If your service is disconnected prior to the completion of your contract period, you will be charged and early termination fee of up to \$250.

Notice period If you cancel within the fixed term period, you will be liable for any applicable termination charges.
We require 30 days' notice of cancellation.

Traffic management We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.

Fair Use Slingshot does not enforce a fair use policy.

Effects on other services Your broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home.
You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this broadband service.

Complaints Information about our customer complaints process is available [here](#).

Disputes Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available [here](#).

All pricing quoted is inclusive of GST

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