



This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms

OFFER SUMMARY

NAKED ADSL BROADBAND

SERVICE OVERVIEW

Service description	Naked DSL Broadband rental		
Availability	<p>ADSL Broadband is not available everywhere. Some customers are outside of New Zealand's broadband coverage area.</p> <p>There are several factors that will affect your ADSL availability and speeds. These include your distance from the exchange, the condition of your copper wiring, noise on the copper line and line attenuation.</p> <p>Enter your address into our address checker, to see if ADSL is available at your address.</p>		
Naked ADSL	Charge	Billing	Data Allowance
Average peak speed 8.8 Mbps / 0.7 Mbps *	\$69.95	Monthly	150GB
	\$84.95	Monthly	Unlimited
	\$39.10	Fortnightly	Unlimited
	\$19.55	Weekly	Unlimited
<p>Prices are current as at 10 March 2022 and are subject to change. To see current pricing please see our broadband plans page.</p> <p>* Average NZ ADSL download/upload speeds at busy times (SamKnows December 2021). Experienced speeds may be higher or lower, Learn more.</p>			
Additional Data Charges	If you go over your data cap, we will apply data blocks (they cost \$5 for 5GB), rather than slow you down. We'll send you an email before you reach your cap and once you hit your data cap. Data usage is also updated in My Slingshot in real time.		
Modem	Modem rental available	Bring your existing modem option	
	<p>\$5 per month modem rental is available (\$14.95 postage and packaging fee applies).</p> <p>All Slingshot modems are rented and must be returned should you cancel your service. If it is not returned, you will be charged \$100 to recover the cost of the device.</p>	<p>Bring your existing modem with your existing Wi-Fi settings.</p> <p>Please note, we will be unable to offer Wi-Fi set up or troubleshooting support for any non Slingshot supplied Modems.</p>	
Minimum contract period	12 months	6 Months / 12 months	

Setup Charge Free transfer from your current internet provider to Slingshot. If there is no existing service at the address a new connection fee of \$52 may apply.

A connection and wiring option is available for \$199, which involves a technician installing a splitter jackpoint in your home.

BROADBAND PERFORMANCE

Access Type : ADSL For more information about access types, [click here](#).

For more information about broadband speeds and performance, [click here](#).

OTHER INFORMATION

Early termination fee If your service is disconnected prior to the completion of your contract period, you will be charged and early termination fee of up to \$250.

Notice period If you cancel within the fixed term period, you will be liable for any applicable termination charges.

We require 30 days' notice of cancellation

Traffic management We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.

Fair Use Slingshot does not enforce a fair use policy.

Effects on other services Your broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home.

You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this broadband service.

Optional charges Additional charges may apply for items such as for connection and wiring installations and additional in-home technician work performed at the time of installation.

Disputes Information about our customer complaints process is available [here](#).

Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available [here](#).

All pricing quoted is inclusive of GST

This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms