



This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms

OFFER SUMMARY

ADSL BROADBAND WITH HOMELINE

SERVICE OVERVIEW

Service description Broadband rental and Home Phone line.
Free services: Local calling

Availability ADSL Broadband is not available everywhere. Some customers are outside of New Zealand's broadband coverage area.

There are several factors that will affect your ADSL availability and speeds. These include your distance from the exchange, the condition of your copper wiring, noise on the copper line and line attenuation.

Enter your address into our [address checker](#), to see if ADSL is available at your address.

ADSL with Homeline	Charge	Billing	Data Allowance
Average peak speed 8.8 Mbps / 0.7 Mbps *	\$79.95	Monthly	150GB
	\$94.95	Monthly	Unlimited
	\$43.70	Fortnightly	Unlimited
	\$21.85	Weekly	Unlimited

Prices are current as at 10 March 2022 and are subject to change.
To see current pricing please see our [broadband plans page](#).

* Average NZ ADSL download/upload speeds at busy times (SamKnows December 2021). Experienced speeds may be higher or lower, [Learn more](#).

Additional Data Charges If you go over your data cap, we will apply data blocks (they cost \$5 for 5GB), rather than slow you down. We'll send you an email before you reach your cap and once you hit your data cap. Data usage is also updated in My Slingshot in real time.

Modem

New modem option

\$5 per month modem rental applies
(\$14.95 postage and packaging fee applies).

All Slingshot routers are rented and must be returned should you cancel your service. If it is not returned, you will be charged \$100 to recover the cost of the device.

Bring your existing modem option

This option is not currently available for Homeline customers

Minimum contract period 12 months

Setup Charge	Free transfer from your current internet provider to Slingshot. If there is no existing service at the address a new connection fee of \$52 may apply. A connection and wiring option is available for \$199, which involves a technician installing a splitter jackpoint in your home
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BROADBAND PERFORMANCE

Access type: ADSL	For more information about access types, click here . For more information about broadband speeds and performance, click here .
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OTHER INFORMATION

Early termination fee	If your service is disconnected prior to the completion of your contract period, you will be charged and early termination fee of up to \$250.
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Notice period	If you cancel within the fixed term period, you will be liable for any applicable termination charges. We require 30 days' notice of cancellation
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Traffic management	We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.
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Fair Use	Slingshot does not enforce a fair use policy.
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Effects on other services	Your broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home. You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this broadband service.
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Optional charges	Additional charges may apply for items such as for connection and wiring installations and additional in-home technician work performed at the time of installation.
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Disputes	Information about our customer complaints process is available here . Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available here .
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All pricing quoted is inclusive of GST

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