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OFFER SUMMARY

NAKED FIBRE GIGANTIC (FIBRE MAX) BROADBAND

SERVICE OVERVIEW

Service description	Slingshot Gigantic (Fibre Max) Broadband rental, with unlimited data.
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Availability	Ultra Fast Broadband is not available everywhere. Enter your address into our address checker , to see if UFB is available at your address.
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Fibre Gigantic	Charge	Billing	Data Allowance
Fibre Max / 500	\$94.95	Monthly	Unlimited
Average peak speed 869 Mbps / 506 Mbps *	\$43.70	Fortnightly	Unlimited
	\$21.85	Weekly	Unlimited

Prices are current as at 10 March 2022 and are subject to change.
To see current pricing please see our [Fibre broadband plans page](#).

*Average Slingshot Gigantic plan (Fibre Max) download/upload speeds with compatible modem at busy times (SamKnows December 2021). Experienced speeds may be higher or lower, [Learn more](#).

Modem	New modem option	Bring your existing modem option
	\$5 per month modem rental available (\$14.95 postage and packaging fee applies). All Slingshot modems are rented and must be returned should you cancel your service. If it is not returned, you will be charged \$100 to recover the cost of the device.	Bring your existing modem with your existing Wi-Fi settings. Please note, we will be unable to offer Wi-Fi set up or troubleshooting support for any non Slingshot supplied Modems.

Minimum contract period	12 months	6 months / 12 months
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Setup Charge	A standard UFB installation is free. The installation process will involve a technician coming to your place to physically connect a fibre optic cable from the roadside to your premise. A non-standard installation usually applies if your house is more than 200m from roadside. In these cases, a price is given upon application.
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BROADBAND PERFORMANCE

Access Type For more information about access types, [click here](#).
For more information about broadband speeds and performance, [click here](#).

OTHER INFORMATION

Early termination fee If your service is disconnected prior to the completion of your contract period, you will be charged an early termination fee of up to \$250.

Notice period If you cancel within the fixed term period, you will be liable for any applicable termination charges.
We require 30 days' notice of cancellation

Traffic management We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.

Fair Use Slingshot does not enforce a fair use policy.

Effects on other services Your Fibre (UFB) broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home.
You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this fibre (UFB) broadband service.

Optional charges Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at the time of installation.

Disputes Information about our customer complaints process is available [here](#).
Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available [here](#).

All pricing quoted is inclusive of GST

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