



This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms

OFFER SUMMARY

VDSL BROADBAND AND HOMELINE

SERVICE OVERVIEW

Service description VDSL Broadband rental and Home Phone line.
Free services: Local calling

Availability VDSL is available on up to 80% of New Zealand's broadband capable lines. Enter your address into our [address checker](#), to see if VDSL is available at your address.

VDSL and Homeline	Charge	Billing	Data Allowance
Average peak speed 38 Mbps / 10 Mbps *	\$79.95	Monthly	150GB
	\$94.95	Monthly	Unlimited
	\$43.70	Fortnightly	Unlimited
	\$21.85	Weekly	Unlimited

Prices are current as at 10 March 2022 and are subject to change.
To see current pricing please see our [broadband plans page](#).

* Average NZ VDSL download/upload speeds at busy times (SamKnows December 2021). Experienced speeds may be higher or lower, [Learn more](#).

Additional Data Charges If you go over your data cap, we will apply data blocks (they cost \$5 for 5GB), rather than slow you down. We'll send you an email before you reach your cap and once you hit your data cap. Data usage is also updated in My Slingshot in real time.

Modem	New modem option	Bring your existing modem option
	\$5 per month modem rental applies (\$14.95 postage and packaging fee applies). All Slingshot modems are rented and must be returned should you cancel your service. If it is not returned, you will be charged \$100 to recover the cost of the device.	This option is not currently available for Homeline customers

Minimum contract period 12 months

Setup Charge A standard connection only installation is free. A connection and wiring option is available for \$199, which involves a technician installing a splitter jackpoint in your home.

BROADBAND PERFORMANCE

Access Type : VDSL For more information about access types, [click here](#).
For more information about broadband speeds and performance, [click here](#).

OTHER INFORMATION

Early termination fee If your service is disconnected prior to the completion of your contract period, you will be charged and early termination fee of up to \$250.

Notice period If you cancel within the fixed term period, you will be liable for any applicable termination charges.
We require 30 days' notice of cancellation

Traffic management We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.

Fair Use Slingshot does not enforce a fair use policy.

Effects on other services Your broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home.
You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this broadband service.

Optional charges Additional charges may apply for items such as for connection and wiring installations and additional in-home technician work performed at the time of installation.

Disputes Information about our customer complaints process is available [here](#).
Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available [here](#).

All pricing quoted is inclusive of GST

This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms